

# Edgenuity Instructional Support and Lesson Information for LAUSD

Audience: LAUSD students with LMS accounts and facilitators

Critical instructional support and lesson information will be posted on [Edgenuity.com/LAUSD](https://Edgenuity.com/LAUSD). This page will host all relevant LAUSD information, including the following for instructional and lesson support:



## STUDENT-CENTERED SUBJECT-SPECIFIC HELP WHITEBOARDS

- Interactive whiteboards designed to help answer questions in Math, Science, ELA and Social Studies.
- Access to instructors who will work with small groups of students to increase concept understanding.



## FACILITATOR-FOCUSED HELP WHITEBOARDS

- Facilitator support around basic strategies for projecting lessons and other ideas for working with a class of students.
- Instructors will draw from their experiences in working with students to suggest different approaches that optimize student engagement.
- Instructors will not be able to help with basic technical and customer support issues such as login, passwords, and settings.
- For general support, facilitators should contact Edgenuity Product Support – 877.202.0338, [CustomerSupport@edgenuity.com](mailto:CustomerSupport@edgenuity.com)



## INSTRUCTOR-PROJECTED LESSON CHANNELS

- Daily access to course-specific “channels” where instructors will display online lessons via a Zoom link (Note: Not all courses will be available. Please visit [edgenuity.com/LAUSD](https://edgenuity.com/LAUSD) for the latest listing).
  - The lessons will be the same that students and facilitators have access to from their accounts, and there will be opportunities for facilitators and/or students to ask questions.
    - ◆ Questions will only be displayed to the Edgenuity instructor.
- These “channels” are designed for a facilitator to access and display to a class. Students may access these sessions individually, but there are only a certain number of seats available at any one time.

Please note these links may experience high demand and there may be wait time associated with accessing the links and/or getting support – your patience is appreciated.