

# Getting Help from Edgenuity



If you need help, it's best to first reach out to school or district personnel to get your questions answered.

## Edgenuity

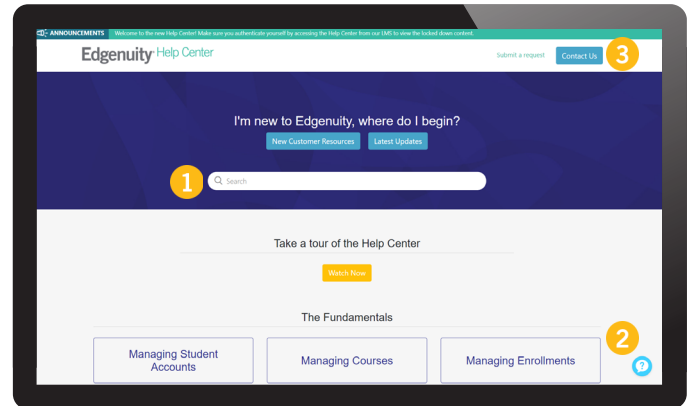
The Edgenuity Help Center is a great resource for finding answers to common questions. Access it by going to

[help.edgenuitycourseware.com/hc](http://help.edgenuitycourseware.com/hc), and type your query into the search bar to find helpful articles (labeled 1 in the screenshot).

For additional help, click the ? button on the bottom right corner of the page (labeled 2 in the screenshot) and our Edgenuity Virtual Assistant will chat with you to provide the help you need. Should a Support Team member be needed, you can also chat with them through this feature. They are available seven days a week to answer your questions.

Clicking that button opens up a menu that gives you the opportunity to request a callback, chat with someone, or leave a message. Select the option that is best for you to receive the help you need.

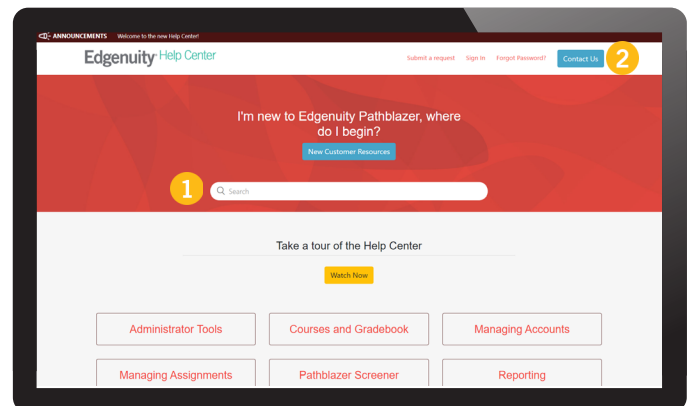
Support Team hours can be found by clicking the Contact Us button in the top right corner (labeled 3 in the screenshot).



## Pathblazer

The Pathblazer Help Center provides a variety of how-to articles and resources, and can be found at

[help.edgenuitypathblazer.com/hc](http://help.edgenuitypathblazer.com/hc). Enter your area of concern in the search bar to find relevant, helpful articles (labeled 1 in the screenshot). Further help can be found by clicking the Contact Us button in the top right corner (labeled 2 in the screenshot).



## Odysseyware

To get help, contact Support by calling 877.251.6662. This number is also listed on the upper right corner of the student's homepage.

